

## 2021 Accomplishments

- Coordinated the Hudson Valley's vaccine distribution efforts as New York State's regional Vaccine HUB.
- Stood up and provided staffing for four State mass vaccination sites in the region.
- Developed and operated a Health Equity Taskforce for the safe and equitable distribution of COVID-19 vaccines across the Hudson Valley.
- Recruited new WMCHealth clinical leadership in key specialties.
- Developed plan for a new critical care patient tower at WMC.
- Continued expansion of clinical services across WMCHealth's Northern and Western Regions.
- Continued efforts to support our academic mission including redevelopment of clinical research and the addition of medical genetics services at WMC.
- Launched network-wide internal communication platform, The BEAT.
- Continued to expand telehealth services at WMCHealth hospitals and to non-Network hospitals.
- Continued the roll-out of myCare electronic health record.
- Continued advancements of the patient portal, including patient self-scheduling online.
- Launched network brand awareness campaigns focused around key clinical service lines.
- Implemented initiatives to create a Zero Harm culture across WMCHealth.
- Realigned patient experience teams to develop a proactive engagement approach.
- Maintained full accreditation at all facilities.
- Met budget projections.
- Monitored capital spending.